



Complaints Procedure

If you wish to make a complaint about any of the Ali's Out Of School Care then please follow the following procedure.

To the attention of the Manager

If the complaint is not resolved then bring it to the attention of the following members of The Ali's Out Of School Voluntary Committee

Mrs Rebecca Hind

or

Miss Allison Little

If the committee still do not resolve your complaint then you can contact OFSTED by filing in the form below that we have provided which also has an e-mail address on it.

If you need support completing the form then please ask a member of staff.