



Complaints Procedure

If you wish to make a complaint about any of the Ali's Out Of School Care then please follow the following procedure.

To the attention of the Manager

If the complaint is not resolved then bring it to the attention of the following members of The Ali's Out Of School Voluntary Committee

Miss Deborah Boekestein

or

Mrs Allison Tapping

If the committee still do not resolve your complaint then you can contact OFSTED by filing in the form attached.

If you need support completing the form then please ask a member of staff.

The National Business Unit Ofsted
Piccadilly Gate
Store Street
Manchester M1 2WD
Telephone 0300 123 1231

Your Name	
Your address including postcode	
Your telephone and mobile phone	
Your e-mail address	

Name of provider	Ali's Out of School Clubs
Providers unique number	EY343639
Address of provider	Ali's After School and breakfast Club Inglewood Infant School School Road Carlisle CA1 3LX
Providers telephone number	01228 558774
Providers e-mail address	parent@inglewood-inf.cumbria.sch.uk

